















our Health & Wellbeing YourConversation

- We engaged from start of the process (February 2016).
- Formal engagement process ran from 22<sup>nd</sup> November to 28<sup>th</sup> February.
- Staff engagement started 14th February until end of April (372 responses).
- 165 events including Voluntary and Community Sector, forums, mobile road shows, statutory sector.
- Herefordshire Healthwatch led on engagement in Herefordshire.
- Parallel to Future of Acute Hospital Services consultation in Worcestershire.

## **Summary of Engagement Issues**

Overall support for the direction of travel but some areas which require further consideration and discussion:

- Transport and travel
- Community beds
- Carers
- The detail of the plan
- · A and E alternatives
- Technology
- Staff engagement
- Prevention and self care





## Five Year Forward View Next Steps update

- Published in March 2017 to clarify what happens next.
- Confirmed that STPs continue to be seen as the route to improvements in the delivery of health care.
- Specified the four highest priorities:
  - Urgent Care
- Cancel
- Primary Care
- Mental Health
- Called for the development of "credible" delivery plans for the four areas.
- STPs to become ST 'Partnerships' as a step towards 'Accountable Care' systems.





## **Accountable Care Systems**

- "An evolved version of an STP that is working as a locally integrated health system"
- "Systems in which NHS organisations (commissioners and providers) chose to take on clear collective responsibility for resources and population health"
- Commit to make fast improvements in the key deliverables in FYFVNS
- · Manage funding for their defined population
- · Commit to shared performance goals
- · Create a collective decision making structure
- Operate with other providers on a horizontal basis and with local GP practices on a vertical basis

Ref: 5YFV Next Steps



## **Next steps**

- More staff engagement
- Continued dialogue with voluntary and community sector colleagues, especially around improving support for carers
- Targeted discussions with young people and under represented groups
- More detailed work around travel and transport challenges and alternatives
- Greater understanding of technology options and how these could be used
- Topic specific engagement and consultations

